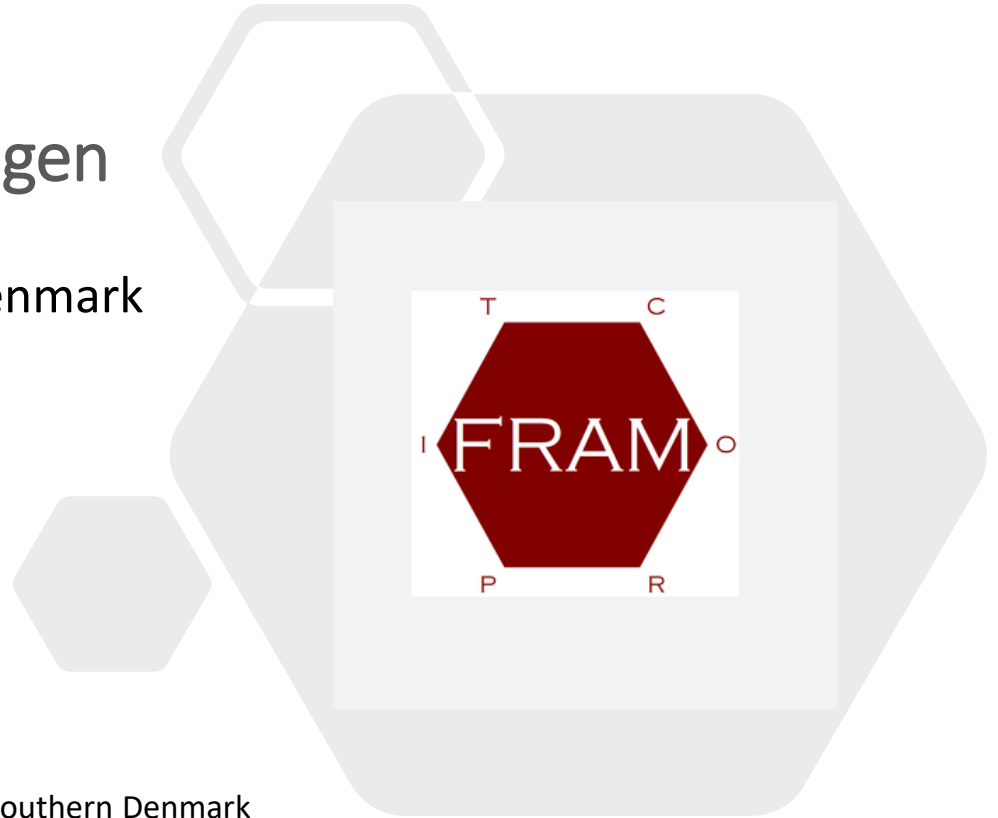


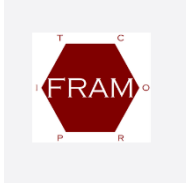
FRAMily 2023 Copenhagen

Routine FRAM application in Denmark



Bettina Ravnborg Thude, University Hospital of Southern Denmark

Jeanette Hounsgaard, Region of Southern Denmark



Jeanette Hounsgaard

Background:

B.Sc. in Mechanical Engineering (1981)
Master in Public Quality and Risk Management
(2016)

Working Experience:

More than 40 years with Quality and Risk
Management, focusing on the change of systems to
improve Quality and Safety

High Risk domains: Off-shore, Natural Gas
Distributions, Chemical Industry and Health Care

Bettina Thude

Background:

Master in Public Administration (2002)
Ph.D. in Leadership at Danish Hospitals (2018)

Working Experience:

20 years with developing Danish healthcare at
hospital, regional and governmental levels

5 steps of the FRAM Analysis



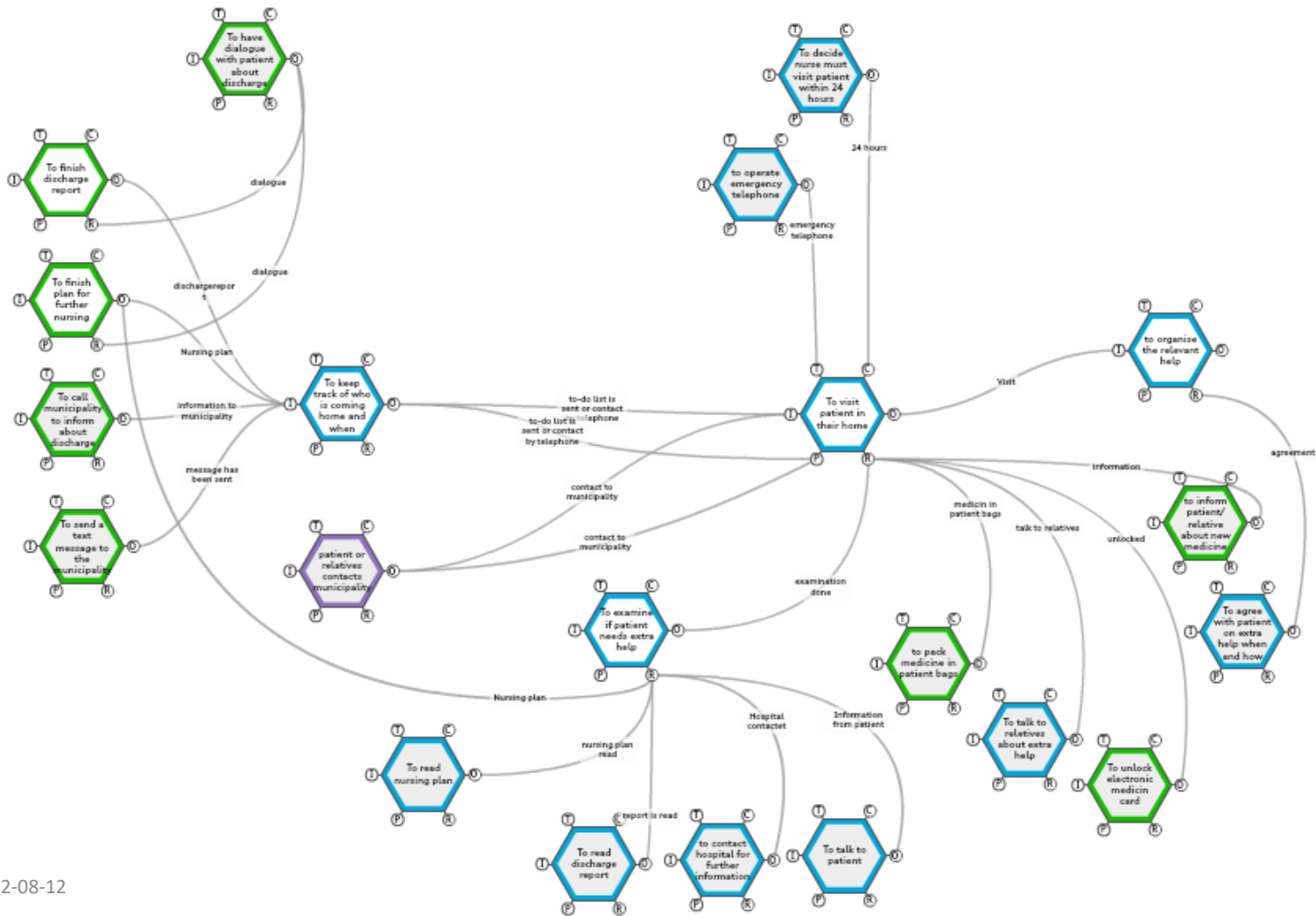
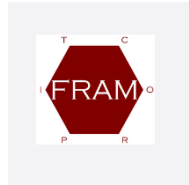
Step 0: Recognise the purpose of the FRAM Analysis

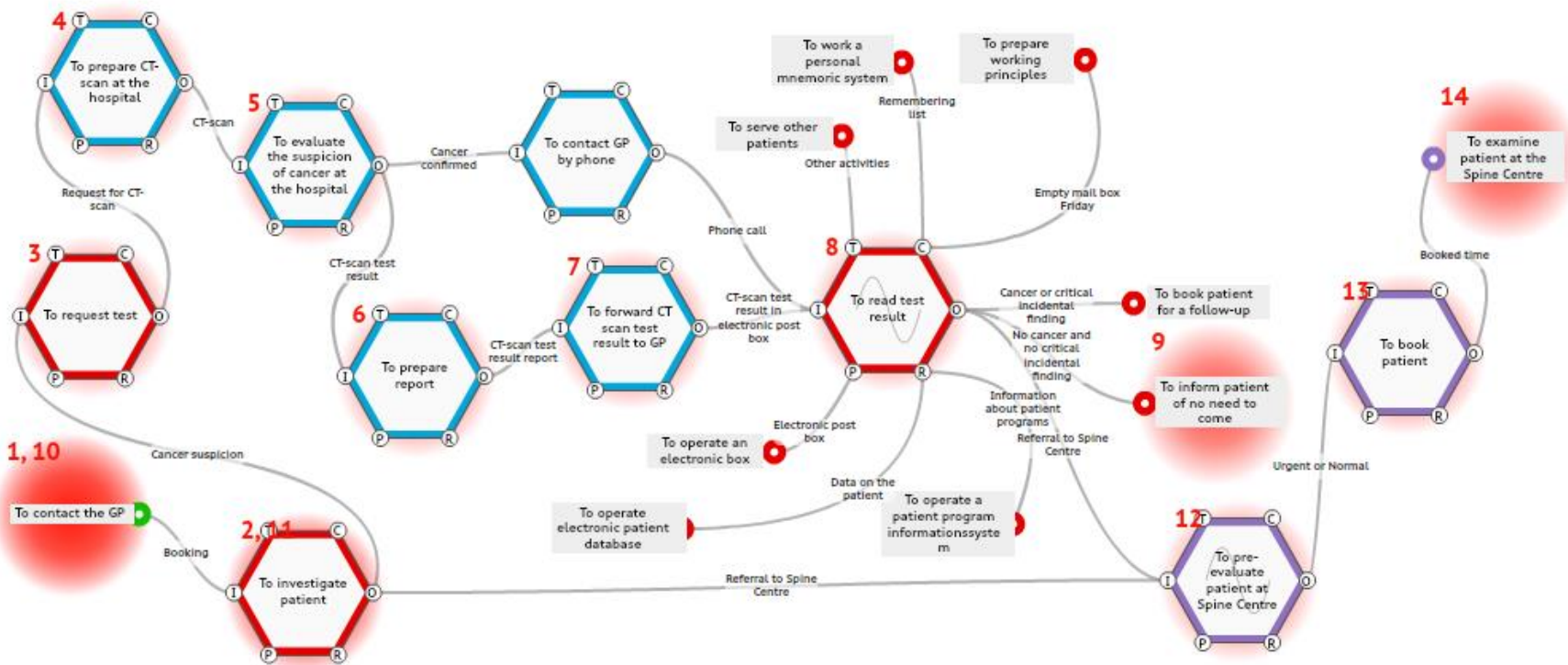
Step 1: Identify and describe the functions

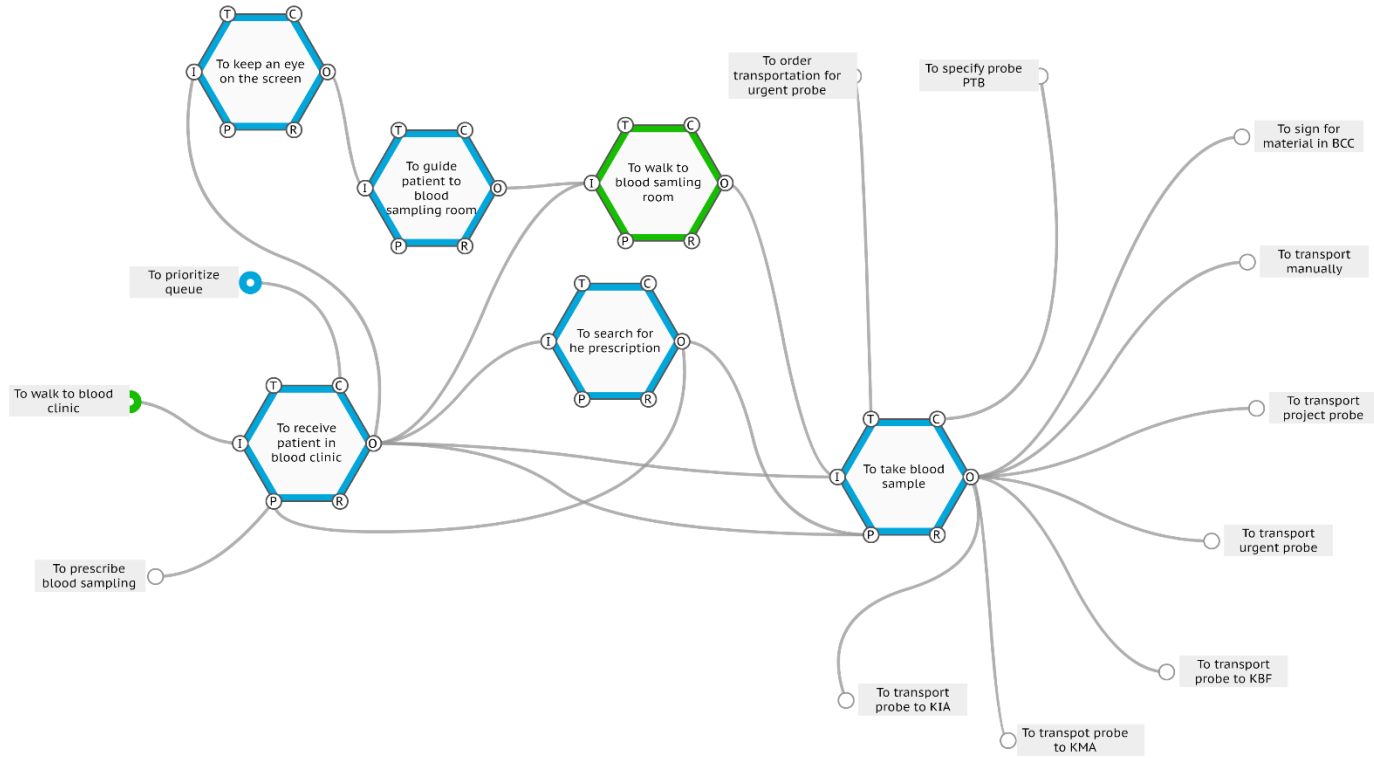
Step 2 Identify variability

Step 3: Instantiations

Step 4: Consequences of the analysis.







Our next focus

Users need a better understanding of

- Complex organisations and the conditions in complex organisations to understand human behaviour and
 - How things can emerge
 - Variability
 - Instantiations

Thank you for listening

