

## **Abstract FRAMily 2018**

The abstract is a suggestion for a presentation of already completed work (without a paper).

**Title:** *Systematic training programme in the use of FRAM – what are the obstacles for using FRAM in everyday work?*

Since 2013, the Region of Southern Denmark has been training employees in the use of FRAM. We organize two annual courses. Each course consists of four days of teaching, workshops and discussions.

So far, more than 150 employees in the region have attended the courses. The vast majority of these participants are from the region's hospitals, and a majority works with patient safety and quality improvement. Other sectors and industries have attended the courses during the years.

During the course, the attendees familiarizes with the fundamentals of FRAM: Safety-II, Resilience Engineering, ETTO, WAI and WAD, the FRAM Visualizer, how to plan and conduct an interview etc.

In our presentation, we will make a short introduction to the content of the training programme and the topics and exercises that the participants work with during the training period.

Furthermore, we will share our experiences regarding the areas that most participants find difficult during the training program and some of the challenges when using FRAM in their daily work.

Based on semi-structured interviews with participants from FRAM courses during the last 5 years, we will focus on what the obstacles are for using FRAM in the everyday work. If they use FRAM, why do they chose this method; when do they use FRAM; do they identify certain cases where they prefer to use FRAM. Finally, we have asked what could support the use of FRAM in their daily work and in their organization.

In our presentation, we will show results of the interviews and we hope that a discussion with the participants could contribute to ideas for handling the obstacles in the everyday work and / or ideas for restructuring the FRAM training program.

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